



ANNUAL REPORT 2025

**“Stay kind and
compassionate! Thank
you all for your help
during this time. I
appreciate you all.”**

-ReDiscover Adult Urgent Care Client

Providing Mental Health Services Since 1969

Letter from the CEO



In 2025, ReDiscover remained dedicated to accessible, high-quality mental health and recovery services, and I am deeply grateful for the resilience of the individuals and communities we serve. This report highlights the breadth of our services and the outcomes achieved through your support.

Last year we served thousands of individuals across our community, each with a unique story and need. Behind every number in this report is a person who found hope, support, and a renewed sense of possibility. Whether through crisis intervention, outpatient care, residential services, or prevention programming, our dedicated staff worked tirelessly to ensure that care was not only available—but compassionate, personalized, and impactful.

As we look ahead, we are investing in critical capital improvement projects that will expand access, enhance the care environment, and better meet the growing mental health needs of our community. While funding challenges continue to impact behavioral health systems nationwide, our commitment remains steadfast—to deliver high-quality, person-centered care and to ensure that everyone who seeks our help is met with respect and compassionate care.

None of this work would be possible without you—our partners, funders, advocates, and community members. Together, we are not only addressing immediate needs but building a stronger, healthier future for all.

With gratitude,

ReDiscover
Passionate about people

JENNIFER CRAIG, MA, MS, LPC (MO), LCPC (IL), SPHR, SHRM-SCP
PRESIDENT & CEO OF REDISCOVER



More Than Numbers

16,651 Individuals Served in 2025

The individuals served in 2025 represent the lives changed by the care provided through the mission and work of ReDiscover. Because of your support, the families and children we serve are living happier and healthier lives.



1,159

average number served each day

Serving **1,159 individuals** each day is not just a statistic – it represents trust built, lives touched, and futures reshaped. Every phone call answered, every counseling session, every moment of recovery support adds up to something powerful: a community where people are seen, heard, and cared for.

rediscovermh.org



4,692

adults served in an urgent care clinic

In moments when time matters most, **4,692 adults** turned to ReDiscover's behavioral health urgent care clinics for support, stabilization, and hope last year. With same-day access to treatment and medications our clinics also help clients get connected to community resources, meeting their mental health and substance abuse needs.

rediscovermh.org/behavioral-health-urgent-care-clinic



1,759

youth served in an urgent care clinic

ReDiscover's Youth Behavioral Health Urgent Care Clinic is one of a kind, addressing the urgent psychiatric, mental health, and substance use disorder needs of children and adolescents age 5-17. By providing immediate, compassionate care, the clinic helped stabilize **1,759 young people** in crisis and connect families to ongoing support.

rediscovermh.org/youth-behavioral-health-urgent-care-clinic



More Than Numbers . . .



1,188
treated for
substance use
disorder

From the first conversation to ongoing treatment and connection, ReDiscover meets individuals with dignity and an unwavering belief in their ability to heal. These **1,188 stories** in 2025, are a reminder that recovery is not only possible—it is happening every day, transforming lives, restoring families, and strengthening our community.

rediscovermh.org/substance-use-treatment



1,480
provided with
Mobile Crisis
Response
Services

ReDiscover's Mobile Crisis Response Team meets individuals where they are—at home or in the community—providing immediate care during moments of urgent need. In 2025, the team served **1,480 individuals**, delivering compassionate support. This rapid response helps de-escalate crises, stabilize individuals, and connect them to ongoing services.

rediscovermh.org/mobile-crisis-response



1,803
individuals
served by
co-responders

ReDiscover has Co-Responders embedded within Lee's Summit, Grandview and Raytown Police Departments. Last year, ReDiscover's trained mental health professionals responded to **1,803 people**, alongside law enforcement to active 911 calls that involved mental health, substance use, or a related crisis.

rediscovermh.org/mobile-crisis-response



4,206
individuals
received therapy
and counseling

In 2025, **4,206 individuals** received counseling and therapy services through ReDiscover. These services provide more than a space to talk—they offer a path toward healing and recovery. Through evidence-based care, individuals are able to better manage symptoms, process trauma, and build the skills needed to navigate life's challenges.

rediscovermh.org/mental-health-services

More Than Numbers . . .



364

**clients provided
with transitional
or long-term
housing**

In 2025, **364 individuals** were served through ReDiscover's housing programs. Recognizing the strong connection between mental health challenges and housing instability, ReDiscover provides safe housing with access to care. Through housing and residential treatment services, individuals can focus on healing in a supportive environment.

rediscovermh.org/residential-services



10,273

**clients provided
with community
support**

Community Support at ReDiscover is a person-centered service that helps individuals navigate their care and access the resources needed to support their mental health and recovery needs. Case managers work alongside clients to assess needs, develop individualized care plans, coordinate services, and connect them to community resources.

rediscovermh.org



53%

**of clients served
living below
poverty level**

In 2025, 53% of individuals served by ReDiscover were living below the poverty level. Financial instability can increase stress, limit access to care, and create barriers to basic needs like housing, transportation, and medication. By providing accessible and compassionate care, we help remove those barriers and ensure that income is not a limitation to receiving support.

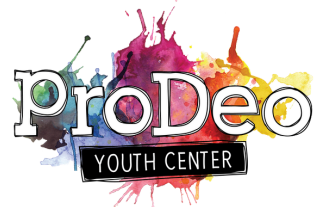
Program Highlight - **Prevention Services**

ReDiscover's mental health prevention services focus on proactive strategies that strengthen well-being and reduce the likelihood of future challenges. Through education, community outreach, Adult and Youth Suicide Prevention Programs, court based services, and more, we help individuals recognize early signs of concern, build healthy coping strategies, and develop resilience before a crisis occurs. By focusing on prevention and early intervention, these efforts create a strong foundation for lifelong mental wellness.

rediscovermh.org/prevention-services



Together in Service and Support



Pro Deo Youth Center

Together in service.

prodeoyouthcenter.org

As an affiliate of ReDiscover, Pro Deo Youth Center plays a vital role in expanding access to care for youth in our community. Through after-school programming, they provide compassionate support, safe spaces, mentoring and tutoring, and more, as they help young people navigate challenges and rediscover hope for their future.

As a partner, ReDiscover provides therapeutic care to ensure students receive the support they need to thrive. Because when mental health services are paired with after-school programs, students receive consistent support and connection—leading to earlier intervention and improved well-being.

ReDiscover's 2025 Board of Directors

Together in support.

Our Board of Directors provides the leadership, insight, and stewardship that guide ReDiscover's mission forward. Their commitment to our community ensures we remain focused, accountable, and responsive to those we serve. Through their collective expertise and passion, they help shape a stronger, healthier future for all. Thank you for your commitment to our mission.

Thank You

Orlando Gutierrez (Chair)

Erika Wheeler (Vice Chair)

Brandon Brown (Secretary/Treasurer)

Jennifer Craig (President/CEO)

Andy Campbell

Dr. Chad Hertzog

Leonard Jones

Dorinda Nicholson

Randy Rhoads

Dave Stackelhouse

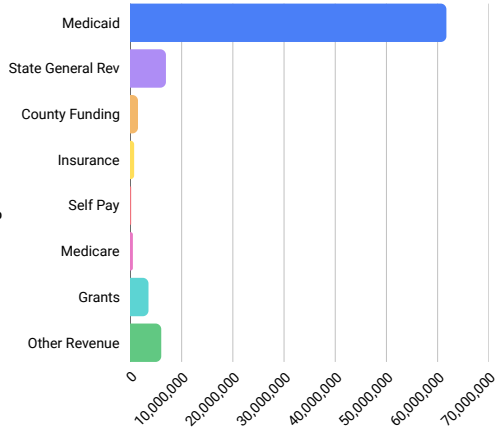
Steve White



Financials

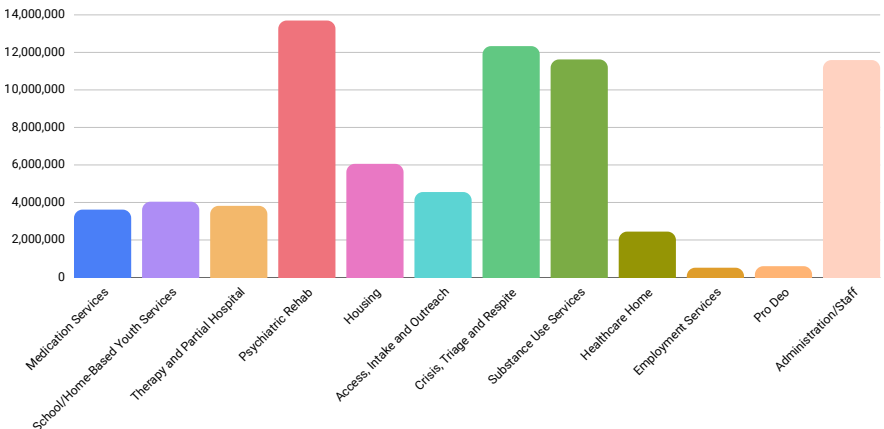
2025 TOTAL REVENUES: \$80,981,781

Medicaid: 71.4%
 MO Dept. of Mental Health: 10.2%
 County Funding: 2.4%
 Insurance: 1.3%
 Self Pay: .4%
 Medicare: .5%
 Grants: 6%
 Other Operating Revenue: 7.8%



2025 TOTAL EXPENSES: \$74,911,546

Medication Services: 4.8%
 School/Home Based Children Services: 5.3%
 Therapy and Partial Hospital: 5.1%
 Psychiatric Rehab: 18.3%
 Housing: 8.09%
 Access, Intake & Outreach: 6.08%
 Crisis, Triage & Respite: 16.47%
 Substance Use Disorders: 15.52%
 Healthcare Home: 3.27%
 Employment Services: .7%
 Pro Deo: .8%
 Administration/Staff: 15.4%



What's Next

Later this year will be the opening of the **ReDiscover Kansas City Campus** in South Kansas City. This new center will house Adult & Youth Urgent Care, counseling and psychiatric services, a Genoa Pharmacy, and more. With every framed wall, we're building faster access to care, compassionate crisis response, and a safer place for our community to turn in its hardest moments. This isn't just construction, this is access to compassionate care.

Learn more at



The new center will be located at 9550 Blue Ridge Blvd, in South Kansas City.



ReDiscover executive staff.

The continued growth of the Pro Deo Youth Center reflects our deep commitment to early intervention and prevention, ensuring young people have the support they need to thrive. As teen attendance continues to climb, Pro Deo's current location has reached its limits. The new **Pro Deo Youth Center @ the Wesley Place**, will double the capacity, which will expand the safe-space footprint to serve thousands of teens each year.

Learn more at



Pro Deo CEO, Elaine Metcalf and ReDiscover's President and CEO, Jennifer Craig.



Located at 902 SE Douglas, Lee's Summit, MO.

